



Working With You Is Killing Me Dealing with Difficult People

WHO SHOULD ATTEND?

Executives, New and Experienced Supervisors, Managers, Team Leaders, Administrative Assistants; Employees seeking communication essentials



HOW YOU WILL BENEFIT:

- ★ Understand your personality type and how you can unwittingly rub others the wrong way
- ★ Leave with an action plan to start improving your workplace relationships immediately
- ★ Practice proven techniques for building rapport with the most challenging personalities
- ★ Enhance your ability to think and react on your feet
- ★ Identify cathartic ways to manage frustration and make room for creative solutions

At some point in your career you will work with someone you find to be difficult. When we were in school, we each had a teacher whose class we hated to attend. We even have family members we don't get along with, so why wouldn't we work with someone we find difficult? IT'S INEVITABLE.

Fear not! It doesn't have to be a death sentence. LDi Success Series Seminar will show you how to work effectively – EVEN WITH THOSE YOU DON'T LIKE.

"Yea, but, you don't understand who I work with." You're right. However, just as we were able to go to school with the class bully, the tattletale, and the teacher's pet, LDI can show you strategies for working with the most annoying people in your office... NOT YOU, OF COURSE ☺

IT'S EASY TO WORK WITH SOMEONE YOU ENJOY, BUT HOW DO YOU WORK WITH SOMEONE YOU DON'T EVEN LIKE!

This course offers insights into such dilemmas on issues such as:

- ★ Working with the Bosses Pet
- ★ Working with those who may not pull their share of the weight
- ★ Co-workers who consistently show up late
- ★ Individuals with no professional ethics
- ★ The supervisor with little or no experience who supervises YOU
- ★ Practice proven techniques for building rapport with the most challenging personalities
- ★ AND MUCH MORE!

**Presented by Leader Development Institute
Presenting the most relevant topics in business today.**

Southampton, Massachusetts
1-888 VISIT LDi (1-888-474-8534) www.LDiWorld.com