



Communicate with Confidence and Clarity

WHO SHOULD ATTEND

Frontline Employees, New and Experienced Supervisors, Managers, Team Leaders, Secretaries, Administrative Assistants, Receptionists, any person who seeks to be a better communicator



You've proven your competence and your value. So why aren't you getting your point across? Look around you. The true leaders in your organization are the people who share a particular skill: the ability to communicate effectively. Regardless of upbringing, education, and talent. Extraordinary leaders share the same quality: superior communication skills. Through observation, trial and error, or schooling from mentors, extraordinary leaders have mastered the art of "connecting" with people in ways that almost always yield positive results.

This Success Series Seminar focuses on analyzing barriers that inhibit the communication process. If you're committed to enhancing this skill, then this seminar is designed for you!

HOW YOU WILL BENEFIT:

- ★ Learn to build rapport and establish credibility
- ★ Be someone others can trust and will follow
- ★ Identify common communication barriers
- ★ Eliminate destructive responses
- ★ Understand how personality styles affect communication
- ★ Learn to reduce contempt in your arguments
- ★ What to do when communication goes wrong
- ★ Improve your listening skills-increase your influence
- ★ Improve relationships

WHAT YOU WILL LEARN

- ★ Ten steps for speaking clearly and assertively
- ★ How to keep the defensive walls down
- ★ Eight speech habits to avoid
- ★ A 3 step apologies that keeps lines of communication open
- ★ How to transform arguments into discussions
- ★ First impressions **ARE** lasting impressions
- ★ The differences between ACTIVE listening and simply hearing what others have to say
- ★ Learn the language of success
- ★ Conduct meeting that get results

Special Pricing for NYC Events

Register at NewYorkCity.Eventbrite.com

Purchase your ticket before October 8, 2018 and get the Early Bird Rate: \$125.00/seat.

After October 8, Standard Rate: \$150.00/seat
OR Buy 3, get 1 FREE!

Save \$150.00, get 4 tickets at \$112.50 each!

When:

November 8, 2018 9:00am-4:00pm

Doors open at 8:30am for sign-in and registration.

Where:

Jacob K Javits Federal Building

26 Federal Plaza, 6th Floor, New York, NY

Presented by Leader Development Institute
Presenting the most relevant topics in business today.

Southampton, Massachusetts

1-888 VISIT LDi (1-888-474-8534)

www.LDiWorld.com