



# Communicate with Strength and Present with Power



## WHAT YOU WILL COVER:

- ★ Best practices for networking
- ★ 8 speech habits to avoid when speaking in front of an audience
- ★ 7 steps to successful presentations
- ★ 5 steps to creating powerful and effective emails
- ★ Comprehensive listening skills and how to de-escalate arguments
- ★ Feminine vs. masculine communication and conflict styles
- ★ Explore the 4 generations in the workplace and the new Gen-Z coming onboard

Have you ever watched someone who commands a presence in a room?

In this two-day workshop, you will learn how to create a successful presentation while commanding 'presence'. You will learn how to navigate through difficult conversations with opposing views while maintaining control of emotions and effectively dealing with aggressive or unprofessional behavior.

Adapting your style of communication when dealing with different generations as well as feminine vs. masculine roles will enhance your approaches to communication and conflict management.

In addition, you will learn how to write more powerfully, with greater influence, through the most common form of written communication: Email.

## HOW YOU WILL BENEFIT:

- ★ Learn how to create powerful presentations
- ★ Learn to make great first impressions
- ★ Master writing effective emails
- ★ Practice the art of listening and learn how to do it during difficult conversations
- ★ Learn to better communicate with both feminine and masculine styles
- ★ Know the variety of 'world views' from different generations
- ★ What to do when communication goes wrong

**Presented by Leader Development Institute**  
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