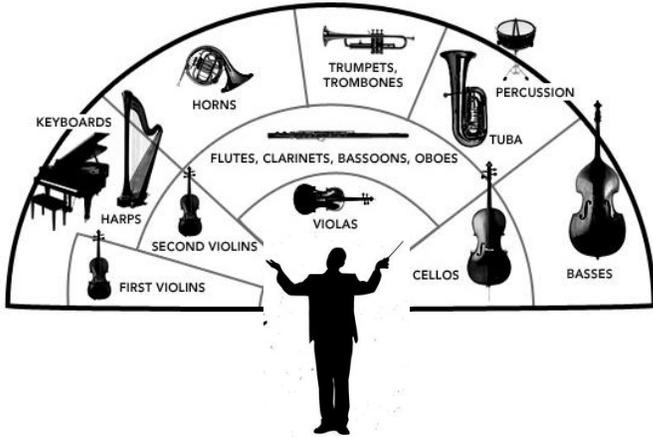




Responsibility of Leadership in a Diverse Organization



Who Should Attend?

Employees in a management track seeking to understand the impact of leaders on their organization. Managers who wish to improve their ability to understand and influence others through improved communications.

WHAT YOU WILL COVER:

- ★ Ten skills every manager needs
- ★ Mentoring programs and leadership responsibilities to nurture employees
- ★ How to develop career advancement opportunities for those who want them
- ★ Develop an understanding of cultural backgrounds of other demographics (Race, Religion, Ethnicity, Gender, Sexual Identity, Socio-economic, and more)
- ★ Cross cultural communication essentials
- ★ Benefits of climate assessments which can provide leaders insight into workers preferences

Leaders, who understand the composition of their workforce, should start strategizing options for the workforce. Flex time, child care, telework, etc. How to recruit and retain the brightest employees who will make the greatest contributions to the organization. Supervisors should consider research that indicates how a broad cultural make-up of an organization can have an impact on overall mission success. Tools such as organizational climate assessments, surveys, consistent and regular employee reviews can provide leaders great insight into the diverse ambitions and preferences of their workforce.

Leaders can promote respect for the wise sages of the workforce possessing a wealth of knowledge, as well as millennial and Gen-X employees who bring new insights, current trends and pop culture, to the table. Employees with different backgrounds come to the table with different experiences. Different perspectives.

HOW YOU WILL BENEFIT

- ★ Develop skills to maximize the information flow in your organization and increase performance
- ★ Learn the techniques used by great communicators
- ★ Practice the key skills for effective communication in real-life simulations
- ★ Learn to diffuse the intensity resulting from difficult interactions

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